



6/16/17

CorVel Enterprise Comp, Inc. is the new third-party claims administrator for the City of New Orleans' workers' compensation program. CorVel and the City are in the process of transferring claim data and files to service existing workers' compensation claims.

For new workers' compensation claims, please follow the protocols outlined by NOFD for nurse triage services.

For members and retirees who are currently receiving workers' compensation benefits, indemnity checks will continue to be issued per the standard timeline. You (or your legal representative) will be contacted by a CorVel representative on or before 6/30/17 by mail to provide your new adjuster's contact information. If you are receiving medications related to your workers' compensation claim, you will also receive a new Pharmacy Benefit card by mail in the next 2-3 weeks.

You should experience no claim servicing interruptions during this transition time. However, if you have an emergency situation (medication refill authorization, missing check, etc.) that arises on or before 6/30/17 please contact Esty Durst:

Esty\_Durst@corvel.com  
504-335-0050

For any general questions about the transition, please contact Al Delaparte, City of New Orleans Risk Manager (504-658-8909).

We look forward to servicing NOFD members.

**Contact information for health care providers:**

CorVel Corporation  
Phone: 504-335-0060  
Fax: 504-335-0088

**Providers:**

Please fax 1010 requests to 504-335-0088

Please mail medical bills and medical records to (or fax to number above):

P.O. Box 3210  
Portland, OR 97208